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BOOKING CONDITIONS

DEPOSITS

Before a booking can be considered firm, the Party Organiser must confirm in writing an intention to proceed, and forward the initial, non-refundable, non-transferable deposit for each paying member of the party. A booking is made and contract exists when the Company receives the first deposit. Payment of deposit, or full fees, is regarded as evidence of your acceptance of the booking conditions. A contract will only exist when we have received the required deposit and have acknowledged your completed form by the issue of our official booking confirmation.

The person signing the booking form accepts these conditions on behalf of all party members.

BALANCE OF PAYMENTS

The final balance on all courses must be settled not later than ten weeks prior to departure, or by return of post where receipt of invoice is within ten weeks. If final balances are not received by the due dates, this will be a breach of contract between us, entitling us to treat the booking as cancelled by you.

Note: The arrangements and prices announced in this leaflet are given in good faith on August 1, 2006, and we reserve the right to change prices and arrangements due to unforeseen circumstances. This condition does not apply to bookings confirmed with deposits.

Cancellations are accepted under the following conditions:

(a) All cancellations must be advised to us in writing

(b) Deposits are non-refundable and non-transferable

(c) Cancellations made at short notice are subject to the following Cancellation Charges:

i. All cancellations made within 8-6 weeks of your commencement date are subject to a cancellation charge of 50% of the total fees due.

ii. All cancellations made within 5-2 weeks of your commencement date are subject to a cancellation charge of 75% of the total fees due.

iii. All cancellations made within 2 weeks of your commencement date are subject to a cancellation charge of 100% of the total fees due. All balances must be paid no later than 10 weeks prior to the commencement of your programme. If your balance has not been received by us before this time, we retain the right to cancel your booking and charge the appropriate cancellation fee.

The arrangements in this brochure are written in good faith and are correct as at August 1, 2006.

We do not accept responsibility for delays or changes in travel arrangements or activity programme caused by strikes, breakdowns, or any other causes beyond the direct control of the Company, and we reserve the right to amend the transport arrangements and activity programme according to the weather, satisfactory numbers, schedule requirements and for any other reason deemed fit.

A safety deposit box is provided for storage of valuables.

We cannot, therefore, be held responsible for loss of valuables or personal property whilst on one of our programmes.

You may still have some questions – if we don't answer them here, please contact us and we will deal with your queries.

1. CONFIRMATION

Your holiday will be confirmed after we receive your booking form and the appropriate deposit.

Please note that payment of the deposit is regarded as your acceptance of the booking conditions and is non-refundable, other than through our Customer Protection Plan.

2. CANCELLATION

If you wish to cancel the booking you must notify us immediately in writing. Until written confirmation is received we will continue to hold your reservation. All cancellations will be acknowledged.

Cancellations incur the following charges:

• More than 56 days before camp starts:

loss of deposit only.

• 56-29 days: 30% of the total holiday price.

• 28-15 days: 45% of the total holiday price.

• 14-1 day: 100% of the total holiday price.

• On or after the holiday starts: 100% of the total holiday price.

Cancellations may be reclaimed from our Customer Protection Plan when the reason for cancellation falls within its terms; if cancellation is due to illness, the appropriate refund may be given subject to a doctor's certificate being supplied. Please carefully read our holiday insurance certificate which will be forwarded with details of your insurance cover. Travel costs are forfeited unless written cancellation is received more than 56 days prior to holiday commencement. Your holiday insurance may cover the cost of cancellation.



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3. CUSTOMER PROTECTION PLAN

Our Customer Protection Plan is designed to give you maximum reassurance and peace of mind with its comprehensive range of protection. It covers all sports and activities at camp and provides:

- Money back guarantee. If your child does not settle at camp within the first two nights, despite the best endeavours of parents and the camp director, we will offer a pro-rata refund.
- All cancellation charges up to the full cost of the holiday (see the schedule in part 2 above)
- Complete cover for all activities organised by Horizon Summer Camps
- Personal accident up to £5000
- Medical expenses up to £2000
- Travel delay up to the full cost of the holiday
- Curtailment of activities up to £200

Our experience has shown that standard policies do not cover all of our activities, e.g. motorsports.

Any client who does not take out our Customer Protection Plan should check the terms and conditions of their proposed policy very carefully as you may be required to complete an Insurance Indemnity Form. Some special offers are discounted on the understanding that you will be taking up our Customer Protection Plan. Please check if this is appropriate in your case. Irish Residents €35 per person per week. Overseas residents €50 per person per week.

4. BOOKING

Responsibility for the details of bookings and for payments lies with the person making the initial booking.

5. PAYMENT

All accounts must be fully paid before we can accept a child at camp. All balance payments are due by May 30th, 2007, unless otherwise stated.

6. TRAVEL

Alterations or additions may be made to your booking and travel arrangements either in writing or by telephoning the Camp. All amendments to Escorted Travel Bookings must be followed up in writing. We cannot accept changes or additions to travel plans ten days or less prior to a holiday. Cancellation of any transport requested within this time cannot be transferred or refunded. (Our Travel Managers need this period of grace to finalise transport).

7. ADMINISTRATION CHARGE

Please note we reserve the right to levy an administration charge of €25 in respect of any changes made to booking details after the initial booking has been confirmed. Changes to the holiday start date will automatically receive a €25 administration charge.

8. RESERVATION CHARGE (OVERSEAS)

Bookings made from outside Ireland direct with Horizon Summer Camps will incur a €50 reservation fee to cover additional administration and postage charges.

9. PERSONAL PROPERTY

All your child's personal property is your own responsibility, unless loss or damage is proven to be due to Horizon Summer Camps' negligence.

If anything is missing when your son or daughter leaves Camp please let the Camp Director know about it immediately as there may still be time to find it before Camp closes down at the end of the season. Expensive and treasured items such as jewellery, CD players, Walkmans, personal video games, mobile phones, designer clothes / shoes / trainers, etc., should not be brought to camp as they are often unnecessary and inappropriate on an adventure activity holiday. 'Luxury' items such as these are only partially covered under our Customer Protection Plan, are subject to an excess and are not covered as 'new for old'.

10. SWIMMING ABILITY

All children on a holiday involving any activity on water must be able to swim 25 metres.

11. OFF-SITE ACTIVITIES

A number of our holidays include excursions and off-site activities such as horse riding at local stables. All our usual standards of care and supervision apply. All children may participate in off-site events unless we specifically receive written notification to the contrary from parents or guardians.



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12. INCOMPATIBILITY

We reserve the right to exclude or refuse any person at any time, prior to and during a holiday if, in our opinion, that person is incompatible with the general well-being of the camp. Any additional costs incurred by Horizon Summer Camps, including transportation home, will be at the parents' expense, and no refund of the holiday cost will be made.

13. PROGRAMME CHANGES

The timetables for certain activities are subject to alteration in the event of wet weather conditions or other factors which are beyond our control. In the event that pre-paid sessions are cancelled due to safety reasons or factors beyond our control, we will refund any supplement payments. We reserve the right to cancel a booking due to low numbers. We will offer an alternative or refund any supplements paid.

14. TRAVEL CHANGES

Holiday and travel arrangements are occasionally subject to change. Should this be necessary for any reason, Horizon Summer Camps will inform you at the earliest opportunity (in writing, if time permits).

15. NEGLIGENCE

We accept responsibility for personal injury and for loss and damage generally, but only if caused by the proven negligence of the company or its employees. We do not accept responsibility for events which are outside of our direct control. These include (but not exclusively) force majeure events such as strikes, bad weather, war, etc. and injury, loss or damage that may occur while we are using third parties or sub-contractors such as transportation companies. We act as an agent for transportation companies, from whom detailed conditions of carriage are available.

16. COMPENSATION

In the unlikely event that a child experiences a problem or difficulty while at camp, the matter should be reported immediately to:

1. The Camp Director who has the authority and direct knowledge to deal with most queries.
2. If he or she fails to resolve the difficulty to your satisfaction, then write to us at our Head Office within a reasonable time of your child leaving camp. We will only compensate complaints if both these conditions are met.

17. DISCLAIMER

This brochure is the responsibility Horizon Activity Centres Limited. The details in this brochure are published in good faith as of December 2006.

Horizon Summer Camps is the registered trading name of Horizon Activity